

## Wellness and Recovery Service Philosophy

<b><i>Strengths-Based</i></b>	The plan of care identifies, builds on, and enhances strengths of our clients, their community, and other team members. Team interactions demonstrate appreciation for each member's competencies, skills and knowledge.
<b><i>Client Centered</i></b>	Clients have a primary decision-making role in their care as well as the policies and procedures governing care for the agency.
<b><i>Team-Based</i></b>	The team consists of individuals agreed upon by the client and are connected to them through natural, community, informal and formal supports.
<b><i>Culturally Sensitive</i></b>	The service process demonstrates respect for the individual, family and their community, building on their values, preferences, beliefs, racial and cultural identity.
<b><i>Collaborative and Integrative</i></b>	Team members work together and share responsibility for developing, implementing, monitoring, and evaluating a single plan of care. The plan reflects a blending of team members' perspectives which, guide and coordinates each team member's work with each client.
<b><i>Community-Based</i></b>	The team implements services and support strategies that take place in the most inclusive, responsive, accessible, and least restrictive settings possible, safely promoting clients' integration into home and community life and roles.
<b><i>Individualized</i></b>	The plan of care includes strategies, services, and supports that the team develops and implements in response to the individual and unique strengths, needs and aspirations of each client.
<b><i>Natural Supports</i></b>	The team actively seeks out and welcomes natural supports and integrates their perspectives fully into the planning process. The plan of care reflects activities and interventions undertaken by natural supports.
<b><i>Unconditional</i></b>	The team consistently uses unconditional positive regard while working with the client toward successfully reaching their goals. While considering community safety the team perseveres to support the client regardless of behavior, legal status, individual or family circumstance.
<b><i>Needs Driven</i></b>	Supports and services are designed to meet unmet needs across multiple life domains. Formal therapeutic services are viewed as tools to meet normalized needs rather than as needs in and of themselves.
<b><i>Flexible/Accessible</i></b>	Services and supports are dynamic and have the ability to change as needs change. These services and supports are accessible to the client given their ability to creatively adapt to change.
<b><i>Outcome Based</i></b>	The team ties the goals and strategies of the plan of care to observable or measurable indicators of success, monitors progress in terms of the indicators, and revises the plan accordingly, until the team reaches agreement that a formal process is no longer required.